

The "No Surprises" Motorhome Rental Checklist



Ask the right questions before you book — and travel with confidence.

Booking a motorhome is an exciting step, but the details matter. Rental terms, insurance fine print, and unexpected fees can quickly turn into costly surprises if you don't know what to ask. This checklist is designed to help you uncover the true cost, understand your cover, and ensure the vehicle and logistics suit your trip — so you can hit the road feeling informed and prepared.

Total hire cost

Ask the rental operator these questions to reveal any hidden costs — so you can calculate your final total rental price

<input type="checkbox"/>	Kilometre limit	What's your daily or total kilometre limit — and what's the per-kilometre cost above that limit?
<input type="checkbox"/>	One-way travel	What's the one-way or relocation fee charged for picking up the RV at one branch and dropping it off at another?
<input type="checkbox"/>	Essential equipment	What's the total extra fee if essential equipment like bedding, kitchenware and heating isn't included in your base rental price?
<input type="checkbox"/>	Road user charges	How much is the cost charged per-kilometre for road user charges (RUC) if not included in your base rental price?
<input type="checkbox"/>	Additional drivers	How much is your daily or one-off fee for adding an extra driver to the rental agreement?
<input type="checkbox"/>	Credit card usage	What percentage is the credit card surcharge on the total rental cost?
<input type="checkbox"/>	LPG bottle	What's your fee if the LPG bottle isn't returned full?
<input type="checkbox"/>	Cleaning	How much is the penalty fee for returning the motorhome below your required cleaning standard?
<input type="checkbox"/>	Toilet cassette	What's your charge for returning the toilet cassette unserviced?

Insurance and liability

Ask the hire company about what your insurance covers and where you're still financially exposed — to enjoy complete peace of mind on the road

<input type="checkbox"/>	Insurance excess	What's your standard insurance deductible and will this amount be secured on a credit card?
<input type="checkbox"/>	Multiple incidents	Is the insurance excess charged once per rental period — or applied to each separate incident?
<input type="checkbox"/>	Full cover	How much does your zero excess cover cost — and are there any bonds or exclusions?
<input type="checkbox"/>	Exclusions	Are there any specific exclusions to your cover, such as overhead or underbody damage, or single vehicle rollovers — meaning 100% financial liability?

<input type="checkbox"/>	Windscreens and tyres	Does your insurance cover any damage to windscreens and tyres — and is there an excess or limit on this cover?
<input type="checkbox"/>	Personal belongings	Do you cover personal belongings inside the motorhome and how much excess is charged in the event of theft?
<input type="checkbox"/>	Breakdown support	Is 24 hour roadside assistance provided — along with an exchange motorhome in the case of a breakdown?
<input type="checkbox"/>	Compensation	Do you cover accommodation costs if the motorhome breaks down?

Motorhome sustainability and logistics

Ask the rental operator about their motorhomes and how certain procedures work — so your pick up process runs smoothly

<input type="checkbox"/>	Self containment	Is your motorhome certified self-contained (CSC) for legal freedom camping?
<input type="checkbox"/>	Age range	What's the typical age range of the recreational vehicles in your fleet?
<input type="checkbox"/>	Heating	What type of heating system is installed in your motorhome?
<input type="checkbox"/>	Fuel source	Which kinds of heating power can be used in your RV's habitation area — gas, diesel, electricity?
<input type="checkbox"/>	Off-grid capability	Can the motorhome's habitation heating be run without being plugged into electricity?
<input type="checkbox"/>	Water capacity	How many days on average can your RV spend off-grid before the water tanks or toilet cassette need servicing?
<input type="checkbox"/>	Bond	Does the credit card holder for the bond need to be present when picking up the motorhome?
<input type="checkbox"/>	Driver licence	Is an International Driving Permit (IDP) or a certified English translation needed for a non-English driver licence?
<input type="checkbox"/>	Branch hours	What are your branch opening hours and when are the earliest pick up and latest drop off times?

Notes